

Welcome

Thank you for taking the time to complete this FutureLearn post-course survey.

We'd like to know more about your course experience. Your feedback helps us to keep improving FutureLearn and our courses. We also hope you'll find the questions useful to reflect on your learning experience.

This survey should only take about 10 minutes to complete and all the questions are optional.

Your responses will be associated with your FutureLearn account but will not impact your progress on any course. For more information about how your answers will be used and stored, please take a look at our [FAQs](#) and [Privacy Policy](#).

If you have any questions about the survey, please contact us at atfeedback@futurelearn.com.

Your course experience

1. Please rate how much you liked or disliked doing the following activities during this course (*Please select one option for each row*)

	Strongly disliked	Disliked	Neither disliked nor liked	Liked	Strongly liked	Not applicable (I didn't do this / this was not available)
Reading articles and course steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Watching or listening to videos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reading comments posted by other learners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reading comments posted by the educators or mentors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Discussing / debating with other learners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Posting my own comments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taking part in a small Study Group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taking quizzes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taking tests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Doing activities set during the course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Writing and reviewing peer reviewed assignments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Following links to other related content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. If you have any comments or suggestions relating to the above, please let us know below:

Your course experience

3. Please rate how satisfied you were with the following types of course content. *(Please select one option for each row)*

	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Not applicable (I didn't use this / this was not available)
Videos and animations	<input type="radio"/>				
Written course content	<input type="radio"/>				
Video subtitles	<input type="radio"/>				

4. How engaging were the educator(s)?

Very unengaging	Fairly unengaging	Neither engaging nor unengaging	Fairly engaging	Very engaging	Don't know
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. If you have any comments or suggestions about your answers above, please let us know below:

Your course experience

6. How easy or difficult did you find the course?

Much harder than I wanted	Slightly harder than I wanted	It was about the level I wanted	Slightly easier than I wanted	Much easier than I wanted	Not applicable / Don't know
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. How do you feel about the duration of the course?

Much too long	Slightly too long	About right	Slightly too short	Much too short	Don't know
<input type="radio"/>					

8. How do you feel about your level of interaction during the course with:

	Far too little	Slightly too little	About right	Slightly too much	Much too much	Don't know
Other learners	<input type="radio"/>					
The course team (e.g. educators and mentors)	<input type="radio"/>					

9. If you have any comments or suggestions relating to the above, please let us know below:

Where you did the course

10. Where did you do the course? *(Please select all that apply)*

- | | |
|----------------------------------------------------------------------|--------------------------------------------------------|
| <input type="checkbox"/> At work | <input type="checkbox"/> On the bus / train |
| <input type="checkbox"/> At home | <input type="checkbox"/> Whilst away on holiday |
| <input type="checkbox"/> At a friend's or family member's house | <input type="checkbox"/> Whilst travelling for work |
| <input type="checkbox"/> At school / university / place of education | <input type="checkbox"/> In a public building or place |
| <input type="checkbox"/> Other (please specify) | |

11. If you're employed or self-employed, did you do the course during work time (i.e. during time you are paid for)?

- Yes
- Sometimes
- No
- Not applicable

Using what you learned

12. Will this, or has this course helped you in your **current job, professional development or career progression?**

- No, but I thought it would
- No, but I didn't expect it to / didn't do it for this reason
- Yes, it will help me a little
- Yes, it will help me a lot
- Don't know

Using what you learned

On the previous page you told us that the course will not help you in your current job, professional development or career progression, but that you expected it to.

13. Please let us know what we could do to better meet your expectations.

Using what you've learned

On the previous page you told us that the course will help you in your current job, professional development or career progression. Great!

14. In which of the following ways will you use (or have you used) the course and what you have learned? *Please select all that apply.*

- to decide what to do next in my career
- to achieve a current work objective
- to support an application for a job or promotion
- to develop practical and professional skills I can use in my job
- To keep up to date with new developments in my field
- to improve my future career prospects
- to contribute towards my continuing professional development
- to start a business
- to connect with other professionals
- to share what I've learned with others
- to work towards a professional qualification
- Other (please specify)

15. To what extent do you agree with the following? *Please select one response per row.*

	Don't agree	Agree a little	Agree moderately	Agree completely	Not applicable or Don't know
I found the course content relevant to my work / career	<input type="radio"/>				
By taking the course I've gained knowledge that I can use in my work / career	<input type="radio"/>				
By taking the course I've learnt new skills that I can use at work / in my career	<input type="radio"/>				
As a result of taking the course I've improved my working practices / the way I work	<input type="radio"/>				
As a result of taking the course and applying what I've learned, my results at work have been positively impacted	<input type="radio"/>				
I'm confident in using what I've learned at work / in my career	<input type="radio"/>				

16. We'd love to know more about how this course has helped (or will help) you in your job or career. How has doing the course impacted your work?

Please tell us more below:

Using what you learned

17. Will this, or has this course helped you in your **current studies or your future academic goals**?

- No, but I thought it would
- No, but I didn't expect it to / didn't do it for this reason
- Yes, it will help me a little
- Yes, it will help me a lot
- Don't know

Using what you learned (no to academic)

On the previous page you told us that the course will not help you in your current studies or your future academic goals, but that you expected it to.

18. Please let us know what we could do to better meet your expectations.

Using what you've learned

On the previous page you told us that the course will help you in your current studies or your future academic goals. Great!

19. In which of the following ways will you use (or have you used) the course and what you have learned? *Please select all that apply.*

- to decide what to do next in my academic studies
- to achieve a current study objective (e.g. pass an assignment or exam)
- to support a university or college application
- to develop practical skills I can use in my academic studies (e.g. study skills, or using software)
- to keep up to date with new developments relating to my academic studies
- to supplement what I am learning in another course
- to earn university credit
- to complete a qualification with FutureLearn
- to connect with other students and academics
- Other (please specify)

20. Would you be confident using what you've used during this course in your academic studies?

- Yes
- Some parts of the course
- No
- Don't know

21. We'd really love to know more about how this course will help (or has helped) you in your academic studies. If you can, please tell us more below:

Using what you learned

22. Will this, or has this course helped you in your **personal life (e.g. with your health, wellbeing, hobbies or interests)**?

- No, but I thought it would
- No, but I didn't expect it to / didn't do it for this reason
- Yes, it will help me a little
- Yes, it will help me a lot
- Don't know

Using what you learned

On the previous page you told us that the course will not help you in your personal life (e.g. with your health, wellbeing, hobbies or interests), but that you expected it to.

23. Please let us know what we could do to better meet your expectations.

Using what you've learned

On the previous page you told us that the course will help you in your personal life (e.g. with your health, wellbeing, hobbies or interests). Great!

24. In which of the following ways will you use (or have you used) the course and what you have learned? *Please select all that apply.*

- to support myself through a change in my personal circumstances
- to better understand / manage the health and wellbeing of myself or someone close to me
- to use a practical skill in my personal life (e.g. a language or money management)
- to know more about my hobbies / personal interests
- to be informed about social, cultural or political topics and current affairs
- to connect with other FutureLearners
- to share what I've learned with my community, friends or family
- Other (please specify)

25. To what extent do you agree with the following? *Please select one response per row.*

By doing this course...

	Do not agree at all	Agree a little	Agree moderately	Agree completely	Not applicable or Don't know
I passed my time in an enjoyable and constructive way	<input type="radio"/>				
I'm confident in my knowledge / in using what I've learned in my life	<input type="radio"/>				

26. We'd really love to know more about how this course will help (or has helped) you in your personal life. If you can, please tell us more below:

Upgrading your course

When learning with FutureLearn, you are able to pay to upgrade your course.

Upgrading your course enables you to:

- Access course tests (if the course has tests), so you can prove you've mastered the course material
- Receive a digital and high-quality printed certificate when you become eligible.
- Get unlimited access to the course, for as long as it exists on FutureLearn, so you can go at your own pace and refer to the material in the future.

27. How interested are you in upgrading this course?

- I've already upgraded this course
- I'm very interested and I intend to upgrade
- I'm fairly interested
- I'm not interested
- I don't know / I wasn't aware of this

28. Please rate how valuable the following are to you, *regardless* of your interest in upgrading your course. (Please select one option for each row)

	Not at all valuable	A little valuable	Moderately valuable	Very valuable	I don't know
Course tests	<input type="radio"/>				
Digital certificate	<input type="radio"/>				
High-quality printed certificate	<input type="radio"/>				
Unlimited access to the course	<input type="radio"/>				

Upgrading your course

29. Please let us know why you're interested in upgrading your course. *(Select as many as apply)*

- To get a certificate as a personal record of my achievement
- To get a certificate to include the course on my CV / Resume (e.g. as proof for a future employer or organisation)
- To add the digital certificate to my online professional profile (e.g. LinkedIn)
- To get a certificate as evidence of my continuing professional development / to add to my professional portfolio
- Because I'm doing the course as part of a FutureLearn program (i.e. to earn an Award)
- To get a certificate to support a university application
- To get a certificate to show my current employer
- Because I really enjoyed the course
- Because I'm passionate about the subject
- So I can complete the course at my own pace
- So I can access the course content at any time in the future
- To get access to tests
- To show my support for FutureLearn
- To show my support for the university or organisation running the course
- Other (please specify)

30. If you have any comments or suggestions about upgrading your course, please let us know below.

Upgrading your course

Thank you for upgrading your course!

31. Please let us know why you chose to upgrade your course. *(Select as many as apply)*

- To get a certificate as a personal record of my achievement
- To get a certificate to include the course on my CV / Resume (e.g. as proof for a future employer or organisation)
- To add the digital certificate to my online professional profile (e.g. LinkedIn)
- To get a certificate as evidence of my continuing professional development / to add to my professional portfolio
- Because I'm doing the course as part of a FutureLearn program (i.e. to earn an Award)
- To get a certificate to support a university application
- To get a certificate to show my current employer
- Because I really enjoyed the course
- Because I'm passionate about the subject
- So I can complete the course at my own pace
- So I can access the course content at any time in the future
- To get access to tests
- To show my support to FutureLearn
- To show my support to the organisation running the course
- Other (please specify)

32. How have the benefits of upgrading met your expectations so far?

Fell below expectations

Met expectations

Exceeded expectations

Don't know yet

Not applicable



33. How was your course upgrade paid for?

- I paid for it myself
- I paid and my employer has/will reimburse me
- I paid and my school or college has/will reimburse me
- I paid and an organisation I belong to has/will reimburse me
- My employer paid directly
- Other (please specify)
- My school or college paid directly
- An organisation I belong to paid directly
- A friend or family member paid for it
- I paid a friend or family member who then used their card to pay for it

34. If you have any comments or suggestions about upgrading your course, please let us know below.

Upgrading your course

On the previous page you told us you are not currently interested in upgrading your course.

35. Please tell us why you are not currently interested in upgrading your course.

36. How interested would you be in upgrading your course if the upgraded course...

	I'd not be interested at all	I'd be a little interested	I'd be moderately interested	I'd be extremely interested	I don't know
Was part of a qualification	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Carried university credits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allowed access to higher education courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Carried continuing professional development credits (e.g. for CPD or CPPD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was accredited by a professional body	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was endorsed by a company you like or trust	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

37. If you'd be interested in upgrading your course in any of the above situations, please tell us more about what would appeal. For example, the qualification you'd want to get, or organisations you'd like to see courses endorsed or accredited by.

38. If there are any other ways in which we could improve the course upgrade option to better suit you, please let us know below.

Summing up your course experience

39. What was your favourite part of the course, and why?

40. What was your least favourite part of the course, and why?

41. How would you rate your overall experience of the course?

Very poor	Poor	OK	Good	Excellent	Don't know
<input type="radio"/>					

42. How well did the course meet your needs overall?

Not at all	A little	Mostly	Perfectly	Don't know
<input type="radio"/>				

43. If you have any further suggestions for improvement, please let us know below.

Conclusions

44. How likely are you to recommend this course to a friend or family member?

0 - Not at all likely 1 2 3 4 5 6 7 8 9 10 - Extremely likely

45. If you're working, how likely are you to recommend this course to a colleague?*(If you're not working, please skip this question)*

0 - Not at all likely 1 2 3 4 5 6 7 8 9 10 - Extremely likely

46. Would you be willing to share a testimonial about your course experience and how the course has helped you for promotional purposes?

- Yes, FutureLearn may use any of my feedback in this survey to promote this course
- Yes, but please ask me first
- No

47. What would you like to study next?*(This can be in any subject)*

Your experience

48. Please indicate how much you agree with the following statement:

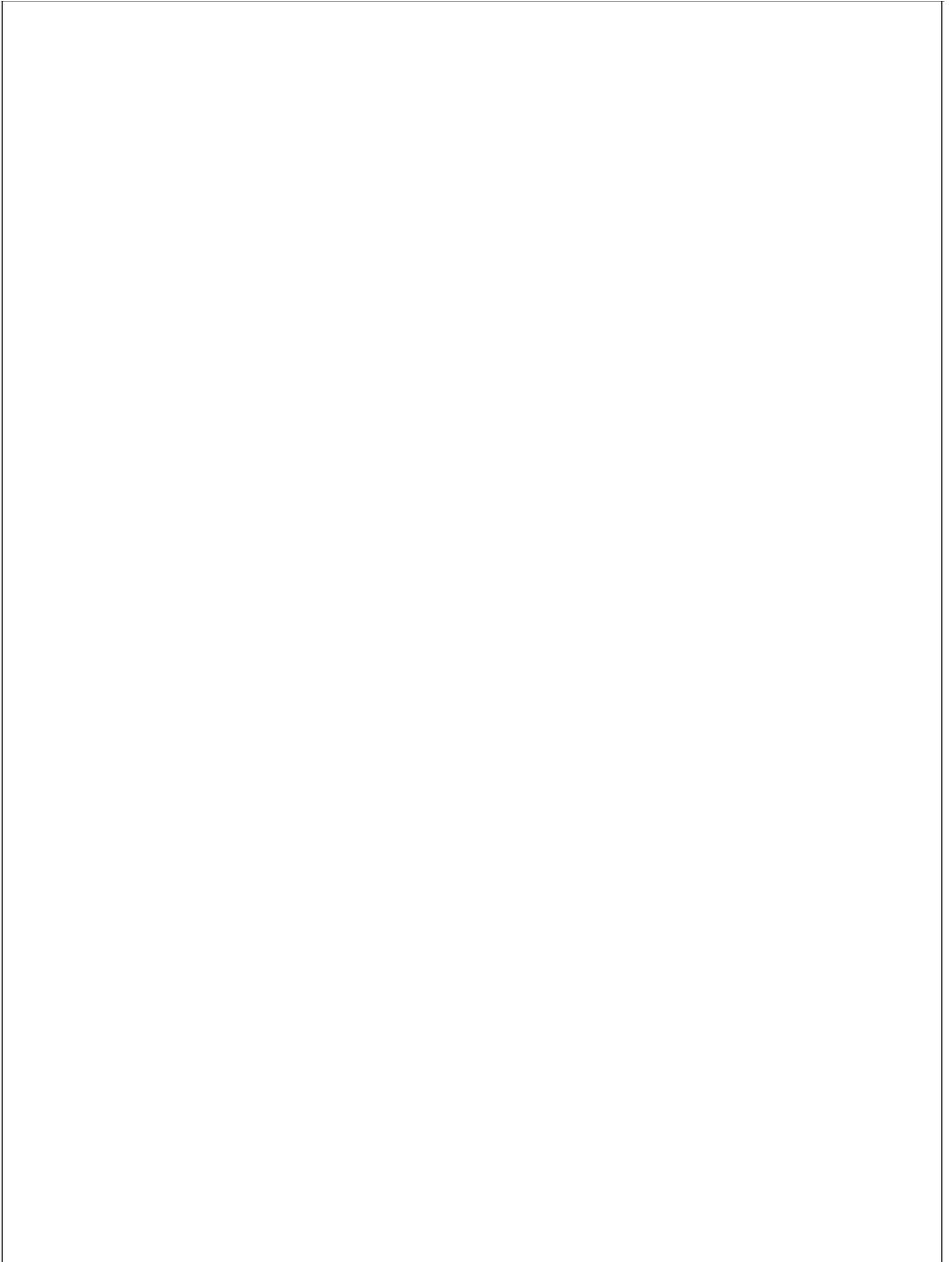
	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
You can learn a language online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

49. Have you taken a **language** course delivered mostly or fully online before?

- Yes
- No

50. Please indicate how much you agree with each of the following statements:

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I think my level of competence in using technology has been improved as a result of taking part in this English for Academic Purposes course.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I didn't feel nervous at all about the fact that this course was online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I became more and more confident in my level of competence in using the course platform for this course.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I became more and more confident in my level of competence in taking part in the discussions with other learners on the course.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I now feel comfortable about learning a language online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I think this English for Academic Purposes course has been an important activity in my learning journey.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Your experience

51. Did you take part in the Peer review activity in Week 5 by submitting your work?

Yes

No

52. Why or why not?

53. Did you give comments on others' work?

Yes

No

54. Why or why not?

55. If you received comments from other learners, how useful did you find them?

Very useful

Quite useful

Not very useful

Not at all useful

56. Please indicate how much you agree with each of the following statements:

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Learning online seems perfectly normal to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer learning online to learning face-to-face.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I find learning online boring.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I now take online learning for granted – it is a normal way of learning for me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am comfortable learning online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I enjoy learning online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I find learning online stressful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am used to learning online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your experience

57. We would like to compile a document with advice for learners doing this course in the future. What advice would you give learners who are about to start this course?

58. Thinking about your experience of doing this course, what is the most important lesson you have learnt about learning English for Academic Purposes?

59. Thinking about your experience of doing this course, what is the most important lesson you have learnt about learning online?

Thanks!

Thanks for taking the time to complete this survey. We really appreciate your feedback.

We love hearing from our learners.

In fact, if you'd like to share your FutureLearn story, we'd love to hear from you. Simply fill in [this form](#) to let us know your own story. You can take a look at the other inspirational learners who've shared their stories on our [Learner Stories website](#).

We hope to see you again soon!